

# CenterPoint

Human Services



2009 - 2011

**Annual Community Update  
October 21, 2009**

# What does an LME like CenterPoint do?

## Links to Care

24/7 ACCESS

Care Coordination Outreach  
Guardians: 160 Wards

**Serves  
People  
15,616**

## Safeguards Funds for Services

\$ 31,714,328

Federal, State, County

## Builds a Provider Network

220 Medicaid Providers

42 Other Providers

Analyzes, Recruits, Endorses,  
Monitors, Technical Assistance

## Listens to the voices of those we serve

CFAC, Provider Council, NAMI  
DD Advisory, MHAs, Community  
Collaboratives, Forsyth County  
Collaborative, Rockingham County  
MH Focus Group

## Plans for the Future

Needs Assessments  
Local Business Plan  
Plan for Mandated Funding  
& Service Reductions

## Is Accountable

Quarterly County Reports  
Yearly 176 regulatory reports  
Yearly Financial Audit

## Grows to Serve More & to Serve Better

Rockingham merger increases  
population to 526,000

## Builds Community Supports

Urban League  
Mental Health Association  
Housing Authority

**Community  
Inpatient Services**  
Forsyth Medical Center  
Moses Cone Health System  
WFU Baptist Medical Center  
Old Vineyard Behavioral Health

**No-Cost  
Pharmaceuticals**  
\$3,457,180

**Housing**

**Substance Abuse**  
Reclaiming Futures  
Revamped MAJORS  
TEACH in the Jail  
Begin Again Treatment  
Services

# Services & Supports

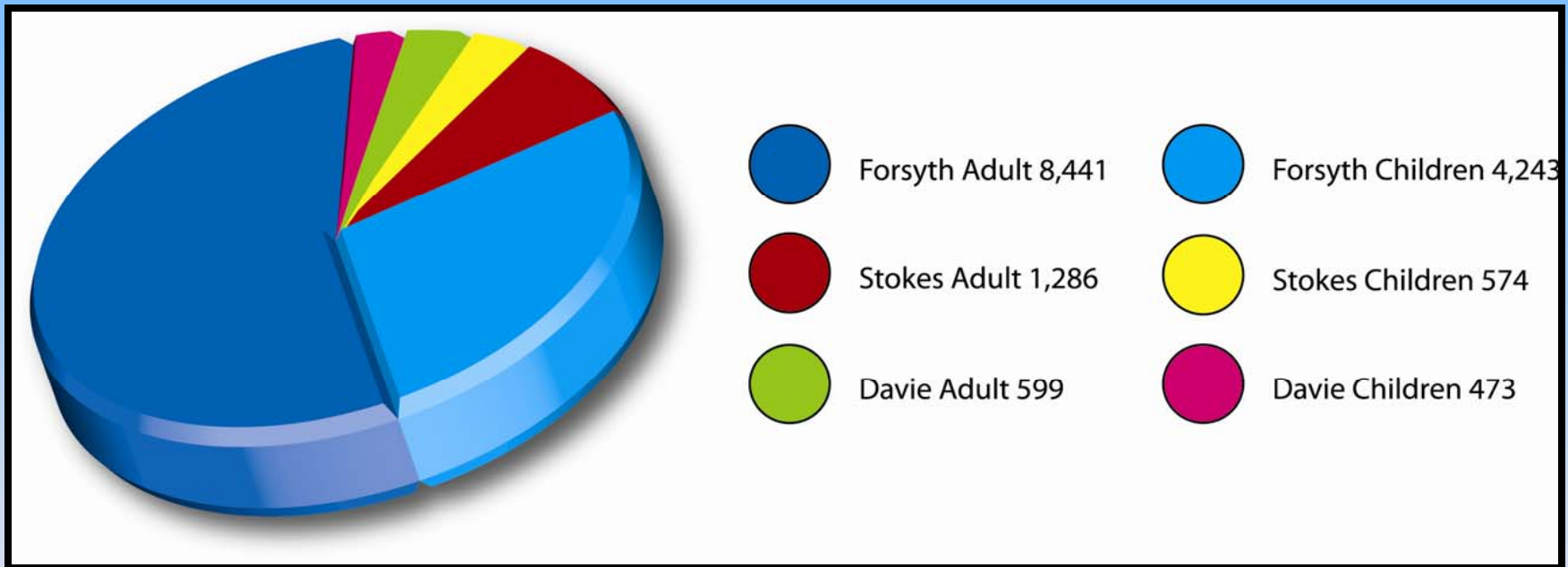
**Crisis Intervention Team Training**  
NAMI & MHA  
189 law enforcement officers  
trained

**Telepsychiatry**  
Clinics, Hospitals

**Peer Support Specialists**  
State & local hospitals  
Homeless shelters  
Discharge Clinics

# 15,616 People Served

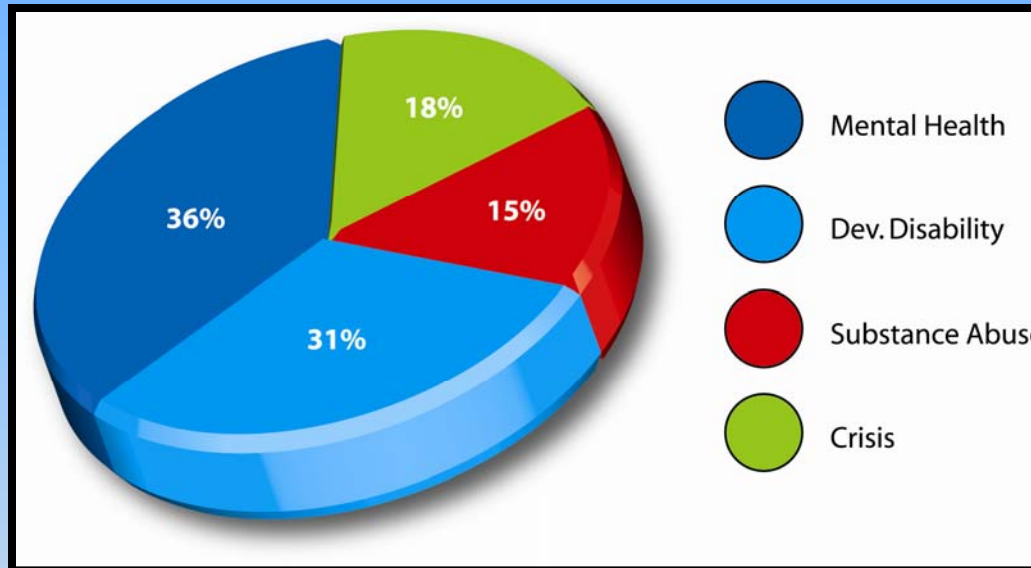
Forsyth, Stokes and Davie County utilizing Medicaid, state, federal & county funds



*Note: Unduplicated count based on paid claims through June 2009 (totals will change with additional claims processed).*

# Appropriations & Allocations

\$ 31,714,328



## Regional Funding

\$1,152,753

Discharge Clinics

Mobile Crisis

Telepsychiatry

Substance Abuse Services

## Crisis/Hospital

Diversion Pilot

\$1.5 million

## Grants

\$1,933,350

Housing

Pharmacy Program

School SA Counselor

Workforce Development

SA Prevention

# Crisis Care Goals

Community care, not hospitalization



Local hospitalization, if unavoidable



State hospital for most serious needs

# Challenges for the Communities

1. Respond to increased demand as funding decreases.
2. Increase availability of culturally competent services.
3. Develop real-time electronic data systems that talk to each other.
4. Integrate medical & behavioral healthcare for the indigent.
5. Support a service system where the rules seem to change daily.

# Dreams

- **Mobile Crisis Team** interventions dramatically decrease Involuntary Commitments.
- **Living Room** is open to welcome you. Then head on over to the **Drop-In Center**.
- Adults with developmental disabilities can “retire” from the day program and create art work or make music in an **Enrichment Center setting**.
- The **Old Vineyard** 50-bed facility is open; consumers and law enforcement officers praise the 24/7 psychiatric emergency department.
- **Geriatric Wellness Center** enriches seniors’ & the community’s environment.

# How to Reach Us

**For Services 24/7**

1-888-581-9988

**For Information**

[www.cphs.org](http://www.cphs.org)

**To Get Involved**

336-714-9132

**Consumer Affairs**

336-714-9386

1-866-804-4323

