

Important General Contracting Guidelines

- * Provider is not guaranteed payment for services rendered to a CenterPoint consumer UNLESS the provider has both an existing contract for services and an authorization from the CenterPoint Utilization Management Department.
- * Placement of a CenterPoint consumer by a case manager under contract with CenterPoint does not equal a right to payment. A Service Order is not an authorization.
- * Provider may expect a 10 business day turn-around for CenterPoint to finalize a contract or Memorandum of Agreement (MOA) to deliver Medicaid services.
- * Provider must be directly enrolled with the Division of Medical Assistance (DMA) for any service for which direct enrollment is either allowed or required.
- * **Provider must pursue and achieve endorsement for any service that is open for endorsement.**

CenterPoint will not issue a contract or MOA for any services slated for elimination unless the provider has successfully obtained endorsement for the corresponding new service.

If the provider successfully obtains service/site-specific endorsement prior to implementation of the "new"/replacing service definition, CenterPoint will issue a contract for the corresponding "old" service. For example, if the provider has successfully obtained endorsement for Community Support prior to the implementation of this new service, CenterPoint will issue a contract for CBS and/or Case Management.

New Medicaid services will be phased in and open for endorsement according to timelines established by the Division of MH/DD/SA. Services currently open for endorsement include:

- Community Support Services-Children/Adolescents
- Community Support Services-Adults
- Community Support Team
- Diagnostic Assessment
- Multi-Systemic Therapy
- Mobile Crisis Management
- Intensive In-Home Services
- Assertive Community Treatment Team
- Psychosocial Rehabilitation
- Substance Abuse Comprehensive Outpatient Treatment
- Partial Hospitalization
- Targeted Case Management
- Child & Adolescent (MA/SA) Day Treatment
- Professional Treatment Services in Facility-Based Crisis Programs

- Outpatient Opioid Treatment (OTP)
- Substance Abuse Intensive Outpatient Program (SA IOP)
- Substance Abuse Non-Medical Community Residential Treatment (SA NMCRT)
- Substance Abuse Medically Monitored Community Residential Treatment (SA MMCRT)

Additional services will be phased in according to timelines established by the Division of MH/DD/SA.

When a provider is determined to have successfully met endorsement requirements, CenterPoint will send the Provider the standard agreement (MOA). The Provider has 30 business days to return the agreement. Upon receipt of the agreement, CenterPoint will notify the Provider of the status of their endorsement utilizing the standard "Notification of Endorsement Action" letter. Notification will also be made to the DMH/DD/SAS as required by the endorsement policy.