

CENTERPOINT HUMAN SERVICES
CFAC Meeting
Location: Forsyth County
September 14, 2009

APPROVED MINUTES

Members Present: Marguerite Rhodes, Jessica Romahn, Janet Childress, Tracey Goodwin, Tim Blake, Wini Kingsley, Bill Donahue

Members Absent: Obie Johnson, Jr.

LME Liaison Present: Caroline Steele

Board Liaison Present: Alvin Tyndall

Division Liaison Staff Present: Suzanne Thompson

Guests Present: Dr. N. Lekwauwa, Medical Director, CenterPoint, Marvin ????

I. Call to Order, Approval of Minutes, Introductions and Welcoming

The meeting was called to order at 5:30pm. Mr. Blake recognized and introduced guests present. No one signed up to speak in Public Session. Dr. Donahue made a **motion** to approve minutes of joint meeting on August 10th, 2009; seconded by Ms. Romahn; approved unanimously.

II. CFAC Survey Update

Mr. Blake reported that surveys were mailed and now being returned with several interesting comments about services being reduced. The estimated mailing is around 3,000 surveys. He will pick up some surveys at The Adaptables and surveys are being received through the mail. The deadline for returns was Sept. 10th. Thus far, there are over 100 completed surveys.

III. Relational Agreement update

The revised and approved Relational Agreement between the CFAC and the Board has been signed and put in place. As result of additional language change requested by the Board, the new agreement has been re-worded in paragraph one specifying that the document “shall be effective the day following the last signature to the agreement and shall continue in effect until terminated by mutual consent of both parties or by either party for cause upon ninety day written notice to the other party”. This change allows for the document to have “green status” until future revisions are requested by either party. This change coincided with the CFAC request to change language in the last bullet on page 3 stating the “LME Director MAY BE INVITED to participate by mutual agreement of the Governing Board Chair and the CFAC Chair, but shall have no vote”.

IV. IPRS/State and County Funds Benefit Design Summary

Dr. Lekwauwa, Director of Clinical Services presented CFAC the IPRS Benefit Design; it is used to authorize care under clinical guidelines within limited available funding. The updated IPRS Benefit Design will be reviewed and voted on by the Board of Directors on September 24, 2009. Some of the changes to Benefit Design are as follows:

- Initial Assessment decreased to 1 hour
- Elimination of Community Support Services (was 5 hours)

- Day Treatment available only with approval of Medical Director and CEO
- Respite Care Decreased
- Outpatient Services Adjusted (some areas increased, others areas decreased)
- CAP MR/DD (Community Alternative Program) No subsidy
- IPRS (State) Funds can only be used to fund services for consumers with other insurance when certain conditions are met.

Dr. Lekwauwa welcomed everyone's feedback and suggested to call or email her with any questions.

V. CenterPoint Funding Update: Jeff Eads, Community Operations Manager

Management funding is reduced by 5% or \$383,678. The reduction in force last November positioned CenterPoint to absorb the management funding cuts and address the expected cut this fiscal year. Consequently, the approved budget can handle this total reduction without any impact on staff.

Funding for services is reduced 13% or \$2,282,582. CenterPoint was also told that the \$1.5 Million for the Hospital Diversion Pilot would not be funded.

A plan must be submitted by October 5th to the division as to how the new budget will be allocated. There is a stakeholder meeting scheduled for September 18th at 8:00am. The plan must be reviewed and approved by the Board on Thursday, September 24th. Also, there is a information meeting regarding budget allocations for FY 2010 for September 22nd at Unlimited Success, 3:30pm.

VI. CFAC Secretary Nomination (open 8/11/09):

Tracy Goodwin nominated Wini Kniejski for CFAC secretary. The nomination is open until all CFAC members from each county have the opportunity to nominate themselves or others.

**VII. LME Update: QI and Finance Committee Reports: (handouts provided) Caroline Steele
Financial Report Summary:**

\$1,616,589 in revenue due to CenterPoint from the State has been accrued but not received. As of August 27, 2009, CenterPoint has received \$987,763 of this accrued amount.

FY10 Budget Reductions

Mr. Beauchamp said that there will be service reductions in the State FY10 Budget; however the amounts are not known at this time. Reductions in state funding will result in reductions of match amounts in federal funding. As a result, the total reduction in service funding is projected to be 18%. We are awaiting decisions from Secretary Cansler. CenterPoint has notified providers that there will be budget reductions. We are looking at a \$3.2 million cut to service funds. CenterPoint is trying to analyze how to absorb these cuts and still provide effective services to our consumers.

High Risk/High Cost Consumers

Dr. Lekwauwa is still trying to find alternative funding for our two High Risk/High Cost consumers.

QI Report Summary:

Progress Indicators Report Summary

Of the twenty one (21) Indicators reported in the third quarter, CenterPoint met or exceeded 17 or 81.0% of the measures. Key Points include the following;

- Timely Access to Care with a benchmark for providing Routine Care to Consumers within 14 calendar days of their STR screening is the area with the greatest opportunity for improvement. CPHS was 34% below the established benchmark.
- In the area of Services to Persons in Need, CPHS failed to meet the Performance Standard for the Child/Adolescent Developmental Disability population.
- CPHS did not meet the measure for Timely Initiation and Engagement in Service for the requirement to provide two visits within 14 days for the Substance Abuse population.

Housing

No additional housing units were added for funded during 4th quarter, though continuation funding for Shelter + Care for Fiscal Year 2010 was received during the quarter and ground was broken for the Hunter's Hill project.

Evidence-Based Practice (EBP)

The YTD details regarding the GAIN training for the EBP initiative are listed on the attached report.

Continuity of Care

The most recent data that is available is from 3rd Quarter, during which CPHS exceeded the standard for both the ADATCs (37%) and State Psychiatric Hospitals (45%)

VIII. CFAC Retreat

No plans or update were available from the Retreat Committee. Mr. Blake will provide an electronic update as soon as information is available from the committee.

IX. New Business

Ms. Romhan requested financial assistance in the amount of \$70.00 to attend Dialectical Behavior (DBT), Part I of a 3 Part Series. A **motion** was made by Mr. Blake and seconded by Dr. Donohue; passed unanimously.

X. Adjourn

A **motion** was made to adjourn by Mr. Blake; seconded by Dr. Donohue; approved unanimously. The meeting was adjourned at 7:15 pm.

*The next meeting is scheduled for Oct. 12, 2009 and will be a joint meeting at **6:00pm** at CenterPoint.*