

CenterPoint Human Services -- Strategic Plan 2010 - 2013
Mini-Retreat and Work Session
February 11, 2010

CenterPoint's 2010-2013 Strategic Plan: CenterPoint Human Services' 2010-2013 strategic plan will guide the future of its mental health, developmental disabilities, and substance abuse services system.

Today's Purpose is for the Steering Committee To Begin to Define Focus Areas.

Today's Agenda:

Introductions & Overview	9:00 – 9:30
Round 1	9:30 – 10:30
Break	10:30 – 10:45
Round 2	10:45 – 11:45
Lunch	11:45 – 12:30
Round 3	12:30 – 1:30
Break	1:30 – 1:45
Full Group Sharing	1:45 – 2:45
Next Steps and Closing	2:45 – 3:00

Focus Areas:

- A. Collaboration
- B. Communication, Trust, Transparency
- C. Quality and Monitoring
- D. Behavioral and Primary Care Integration
- E. CABHAs
- F. Peer Support and Recovery Services

Today's Tasks for Each Round:

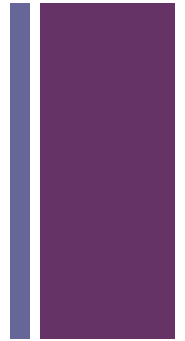
1. Discuss briefly the meanings and issues related to this topic area
2. Identify the opportunities related to this topic area that can be seized in the next 3 years
3. Define a desired outcome(s) for this topic area that is both bold and attainable in the next 3 years
4. Prioritize some activities that can help achieve the outcome(s), listing the "what" and the "who"

**PLEASE KEEP CLEAR, LEGIBLE NOTES ON FLIP CHART SHEETS SO CENTERPOINT CAN
SUCCINCTLY RECORD THE INFORMATION!**



**CenterPoint Strategic Planning
Work Session – Mini Retreat 1
February 10, 2010**

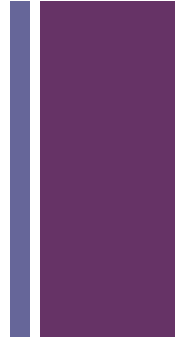
+ **CenterPoint**
2010-2013 Strategic Plan



- **Shaping MH/DD/SA System**
- **Steering Committee: consumers, families, advocates, providers, service & community stakeholders, staff**
- **3 month process**
- **Plan done April 2010**

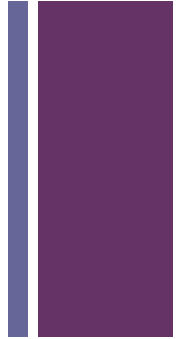
+ Today's Purpose

Begin to identify and define focus areas.



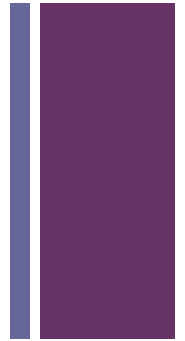
+ Today's Agenda

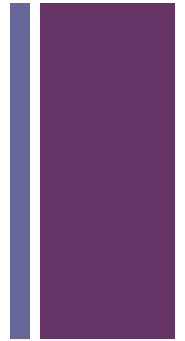
- World Café & CenterPoint Needs Assessment Summaries
- Small Group – Round 1
- Small Group – Round 2
- Lunch
- Small Group – Round 3
- Sharing Results with Gull Group
- Next Steps & Closing



+ Today's Etiquette

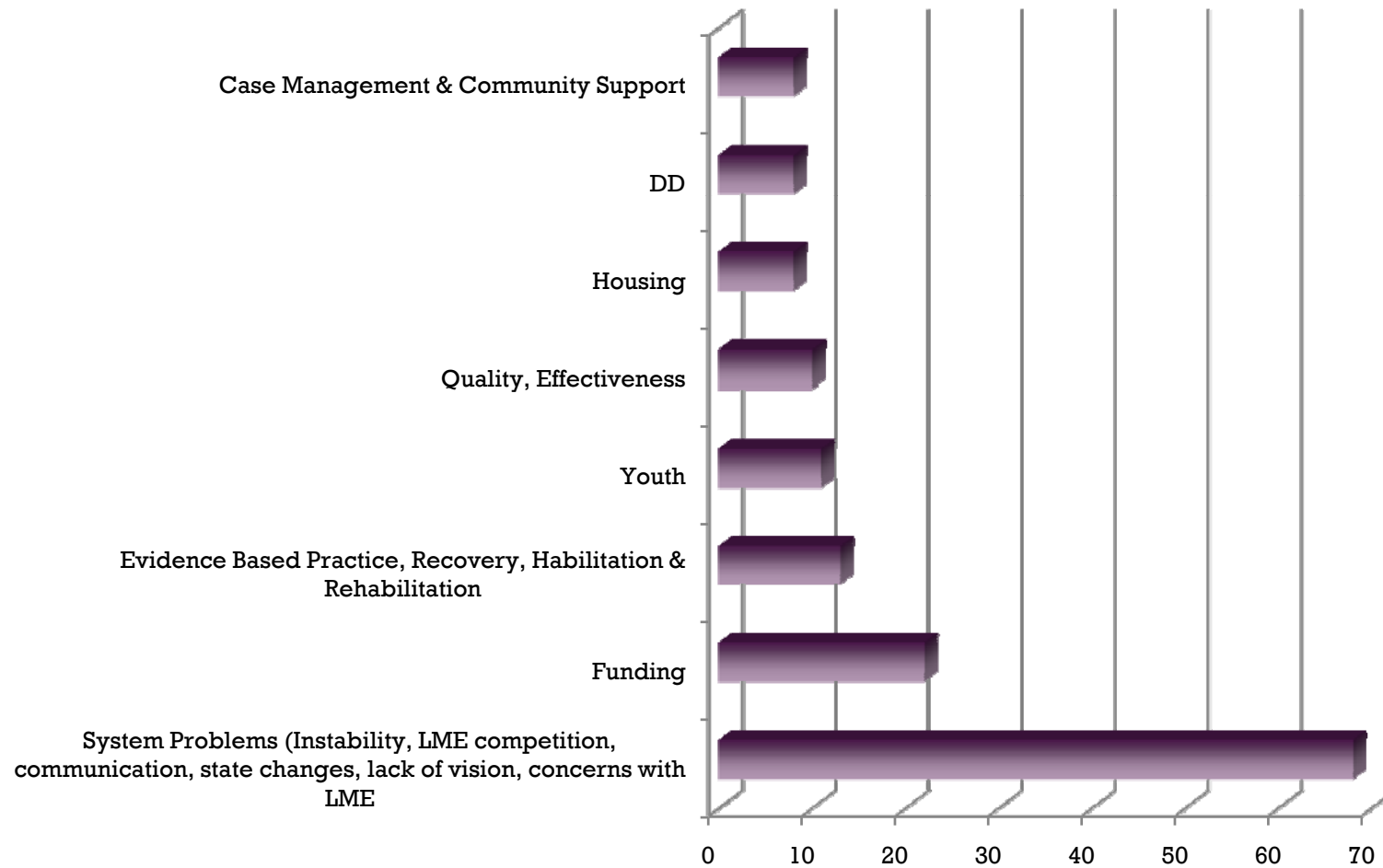
- **FOCUS** on what matters
- **CONTRIBUTE** your thinking
- **SPEAK** from your mind & heart
- **LISTEN** to understand
- **LISTEN TOGETHER** for insights, patterns & deeper questions
- **PLAY, DOODLE, DRAW** – write on the tables
- **KEEP IT FUN, NOT EXHAUSTING!**



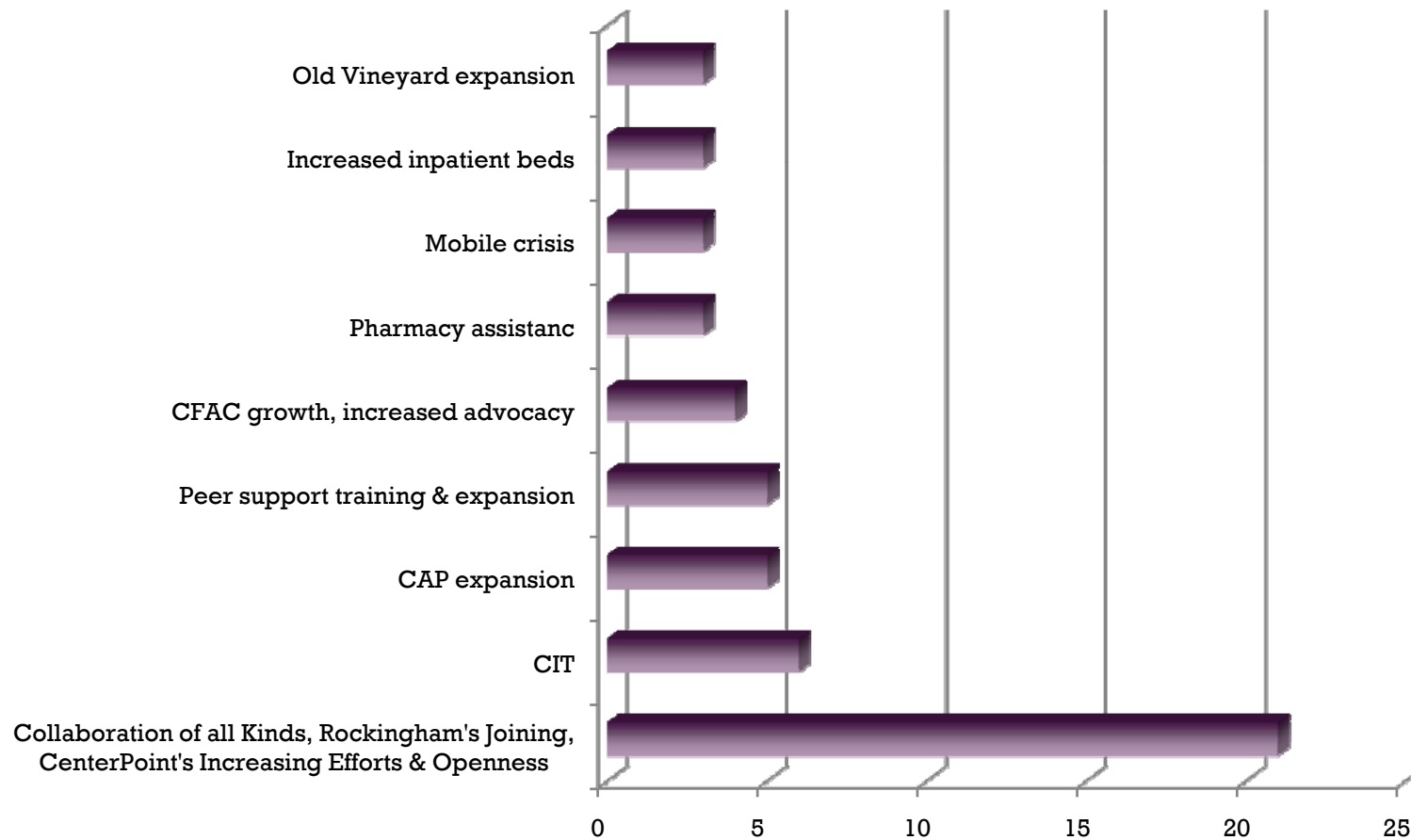
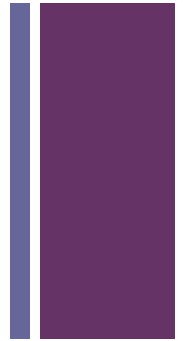


WORLD CAFÉ SUMMARY

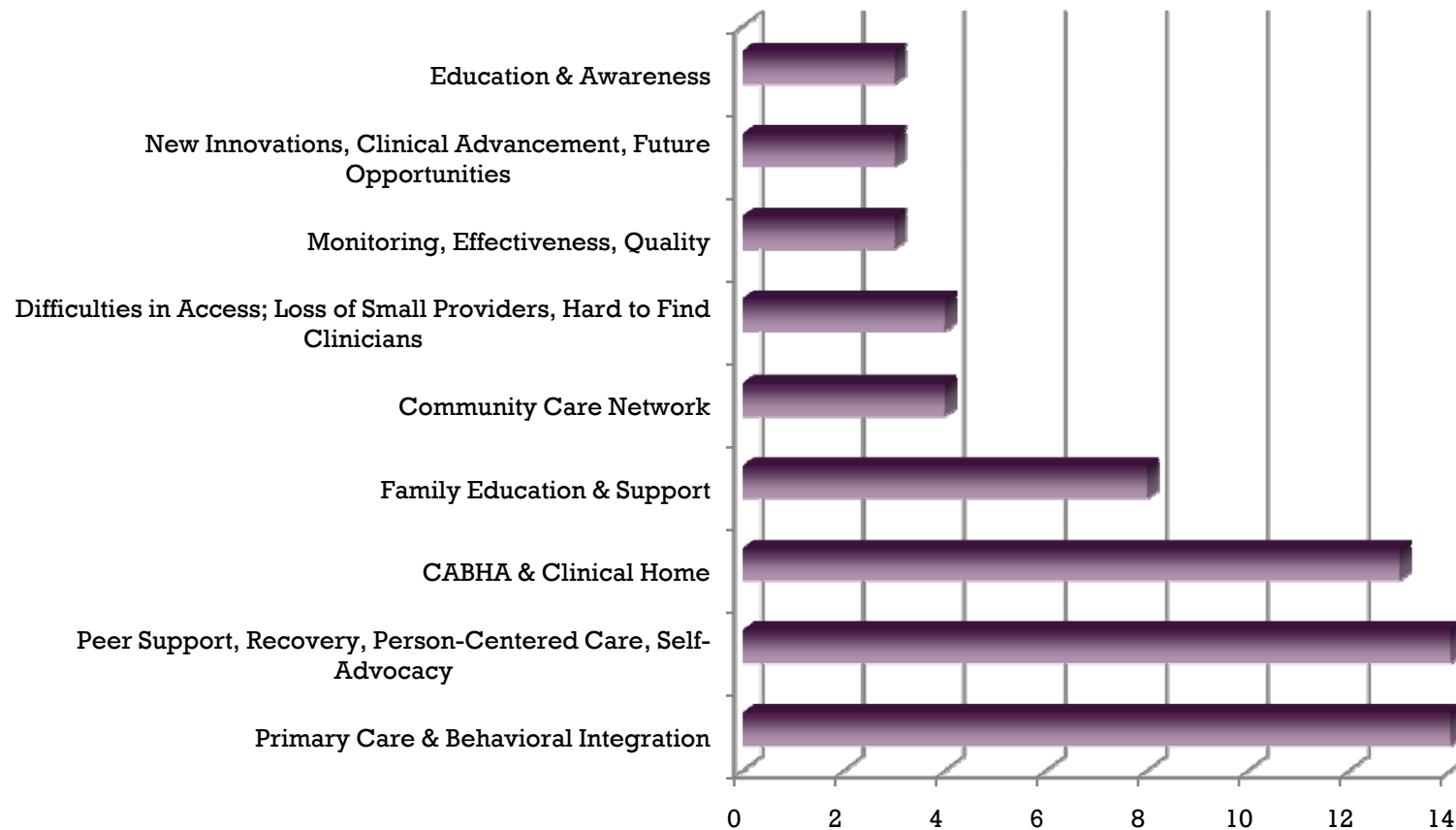
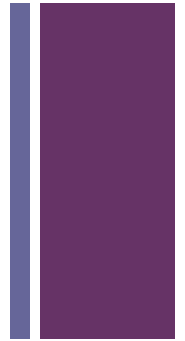
+ What Worried or Concerned You Last 3 Years?



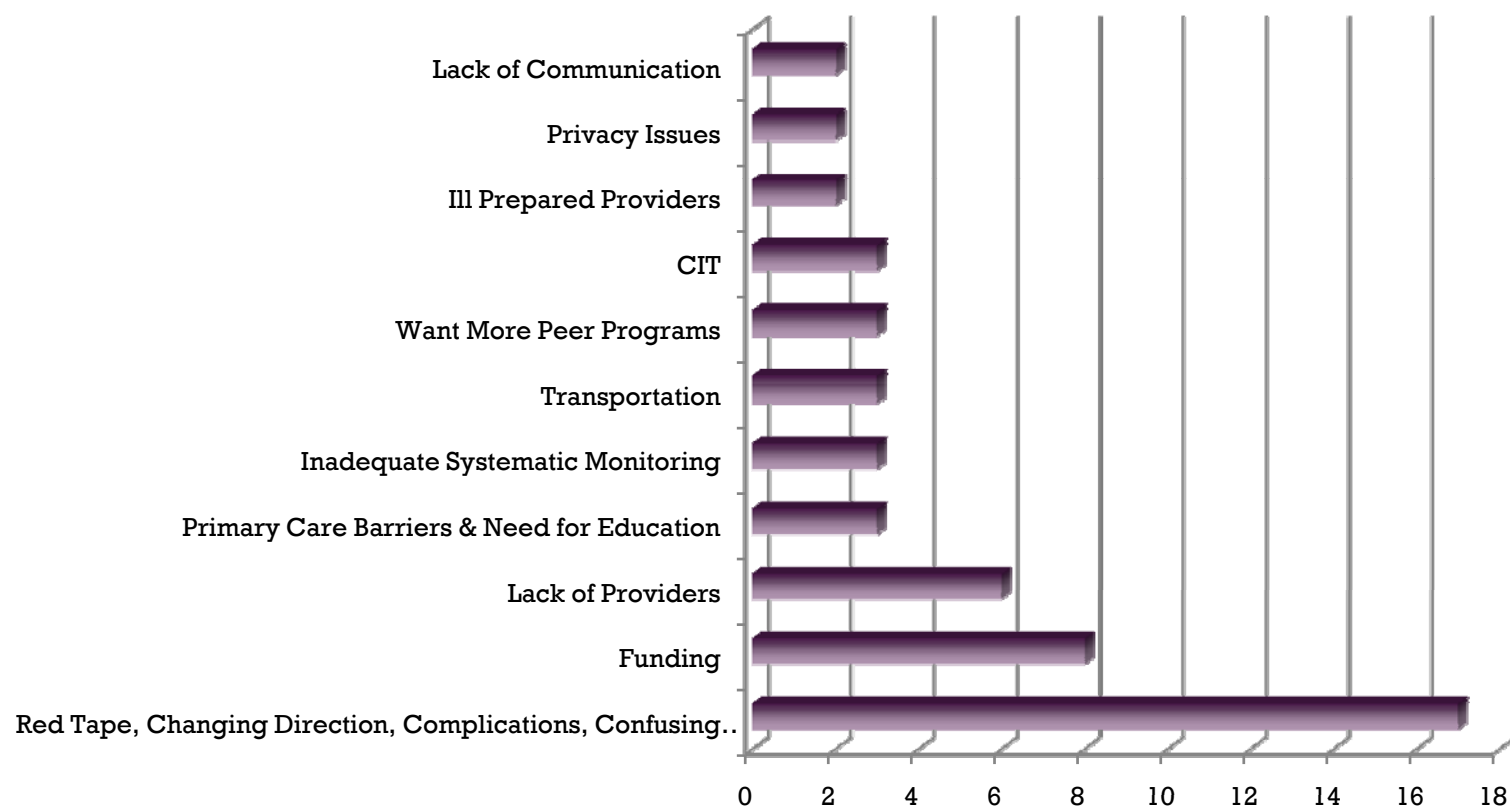
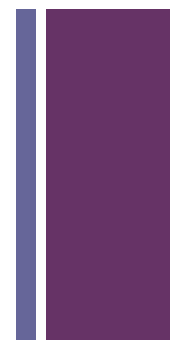
+ What Excited or Inspired You the Last 3 Years?



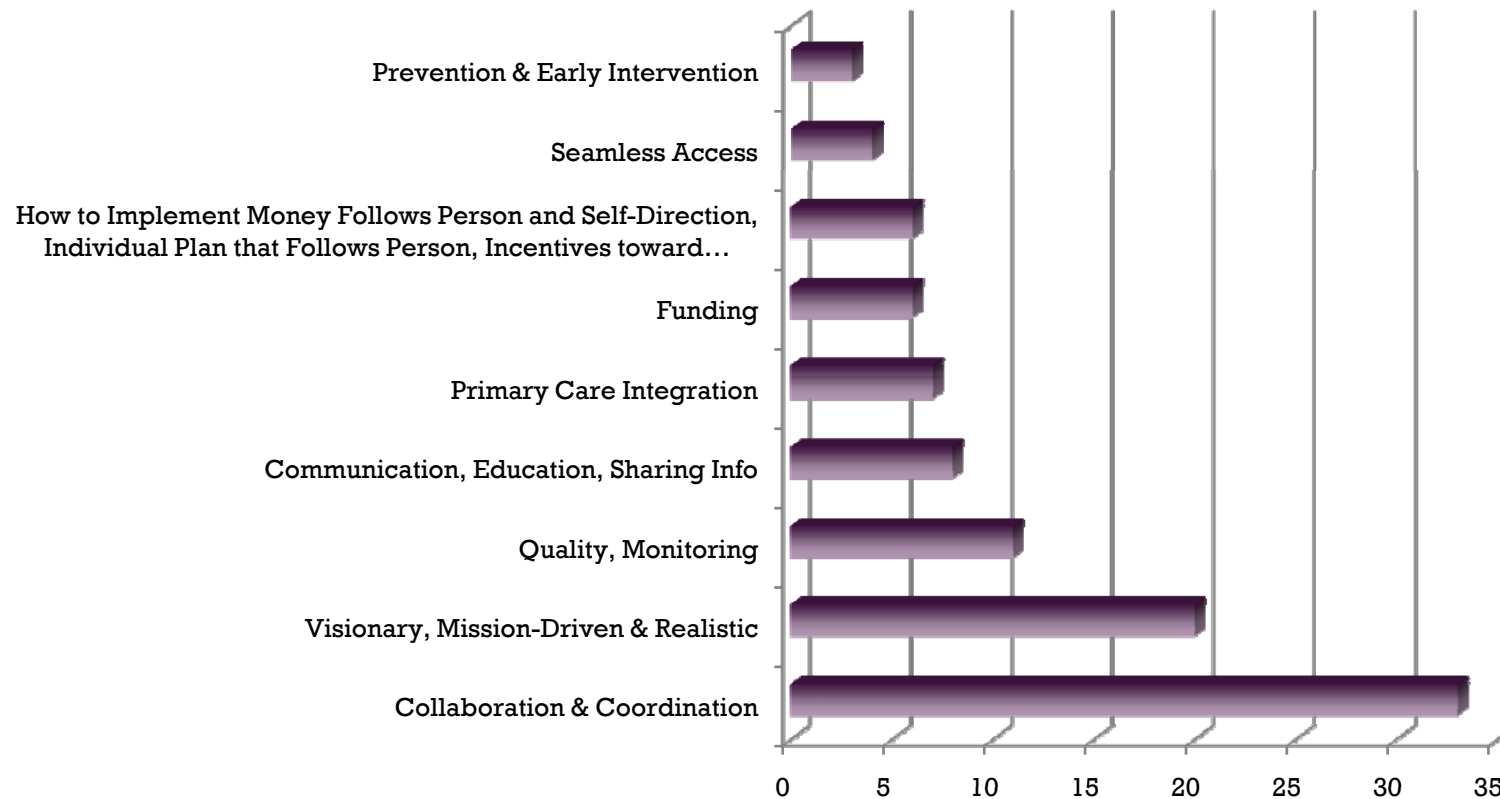
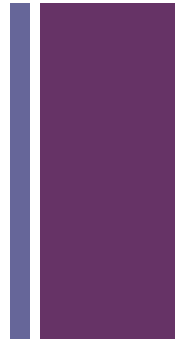
+ Innovative Clinical Care Opportunities



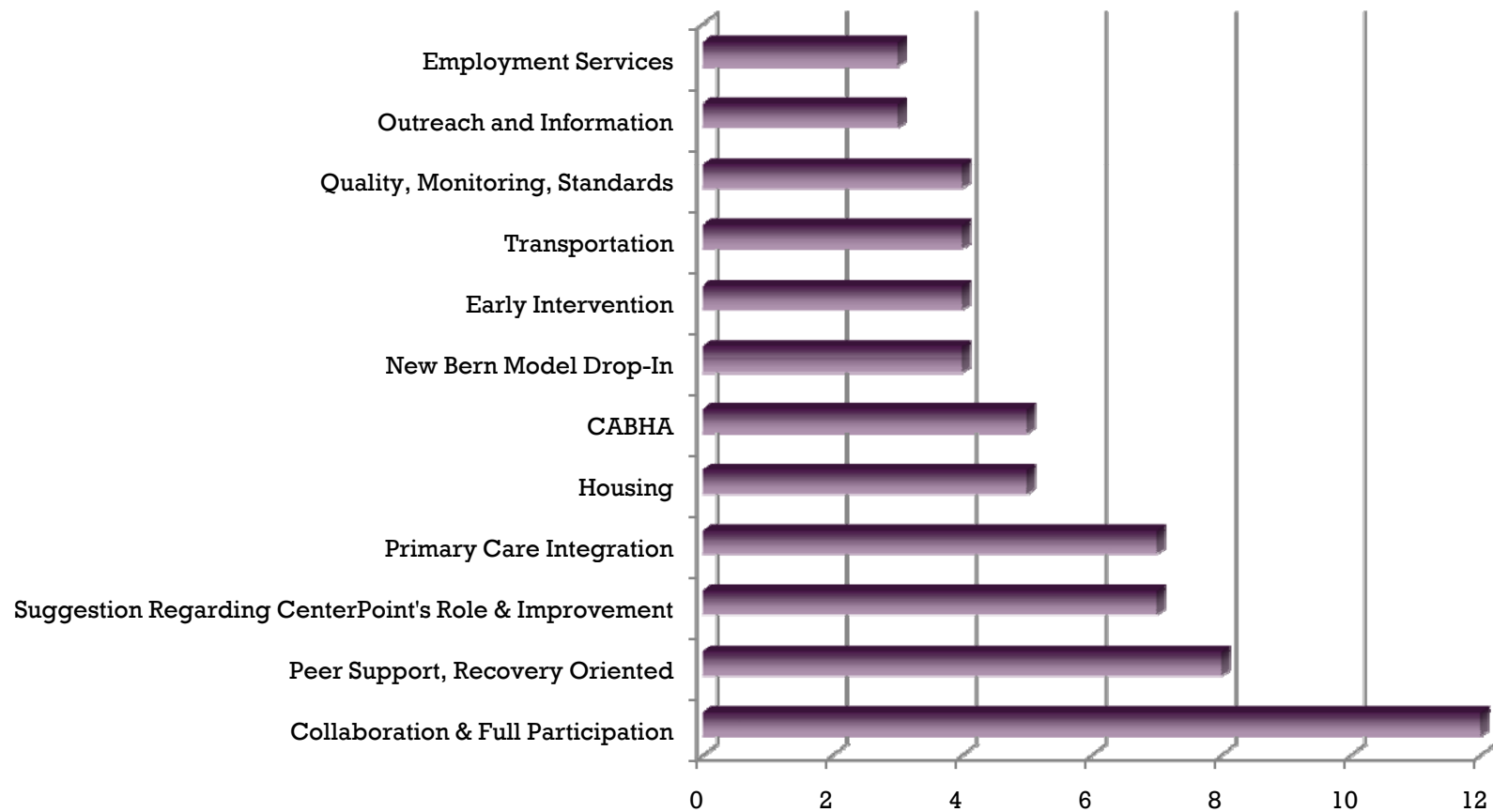
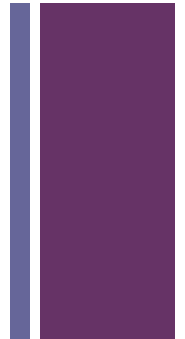
+ Barriers & Ways To Overcome Them?



+ Important for the Strategic Plan

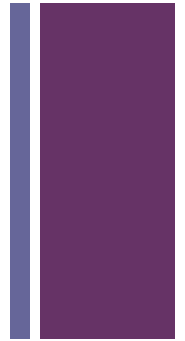


+ Bold Steps If Effortless Collaboration and Success Were Guaranteed



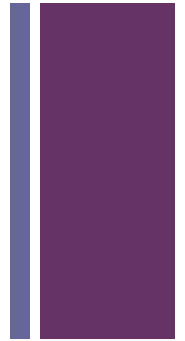
+ CenterPoint Needs Assessment Summary

- Transportation
- Improved Access to Services
- Service Expansion or Development:
 - Partial Hospitalization
 - Multi-Systemic Therapy
 - Crisis Services
 - ACTT
 - Psychosocial Rehabilitation
- Housing
- Collaboration
- Service Awareness and Education



+ Today's Focus Areas

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2. Communication, Trust, Transparency
3. Quality and Monitoring
4. Behavioral and Primary Care Integration
5. CABHAs
6. Peer Support and Recovery Services

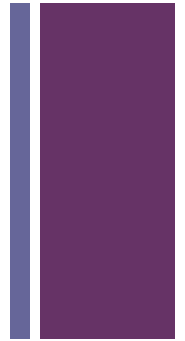


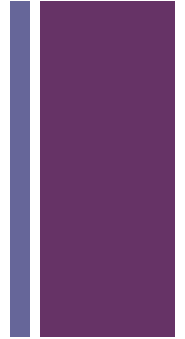
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*There will be 3 rounds;
please choose a topic
area for Round 1*

Only 6-7 per table!

*You are encouraged to sit
with people you don't yet
know!*

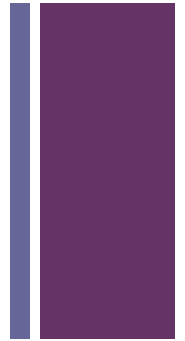


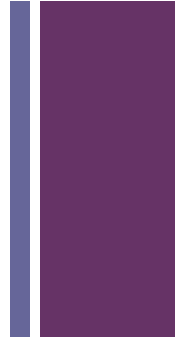


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+ Your Task

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