

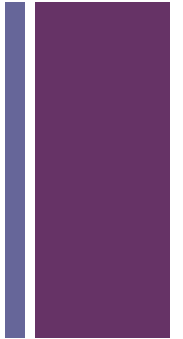


**CenterPoint Strategic Planning  
World Café Event  
January 22, 2010**



# CenterPoint

## 2010-2013 Strategic Plan



- Shaping MH/DD/SA System
- Steering Committee: consumers, families, advocates, providers, service & community stakeholders, staff
- 3 month process
- Plan done April 2010

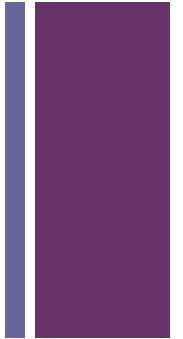
# + Today's Purpose



- Strategic Plan Kick-Off
- Sharing ideas to help shape strategic direction for community MH, DD, SA services

# + World Café

World Café is a method for creating **dynamic conversations, sharing knowledge, and exploring ideas** around questions that matter to you, your work and your community.





# Why the World Café?

- Can handle lots of people
- Encourages lively engagement
- Safe and comfortable
- Builds community and collaboration
- Yields excellent information
- Leverages everyone's creative contribution

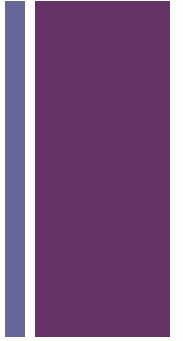




# World Café Etiquette



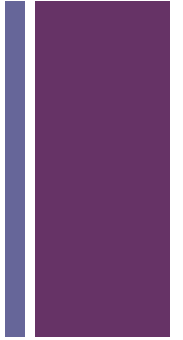
- **FOCUS** on what matters
- **CONTRIBUTE** your thinking
- **SPEAK** from your mind & heart
- **LISTEN** to understand
- **LISTEN TOGETHER** for insights, patterns & deeper questions
- **PLAY, DOODLE, DRAW** – write on the tables
- **HAVE FUN!**



*Please sit 5-6 at each table.*

*You are encouraged to sit  
with people you don't yet  
know!*

+ *Discussion – 15 minutes*

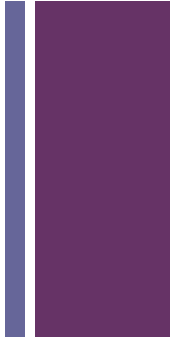


***Please introduce yourselves  
and share:***

**Why Are You Here?**

+ *Discussion – 30 minutes*

*Please Keep Notes & Graphics!*

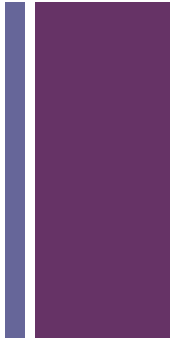


**What's happened in the last 3  
years that has worried or  
concerned you?**

**What's inspired, energized,  
or excited you?**



# ***Change Tables!***



- 1. Select one host to remain at your table for the duration of the morning in order to share the table's history with new participants.***
- 2. Everyone else, please disperse to different tables around the room. Remember, you're encouraged to sit with people you don't yet know!***
- 3. Once settled, please introduce yourselves***

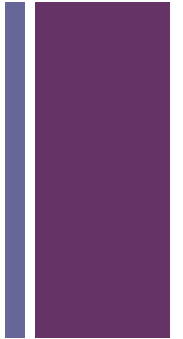
+ *Discussion – 45 minutes*

*Please Keep Notes & Graphics!*

What **future opportunities** do you see regarding innovative clinical care, such as:

- Person-centered care
- Recovery and resiliency services
- Comprehensive, “clinical-home” oriented care
- Integrated behavioral and primary care/physical health care

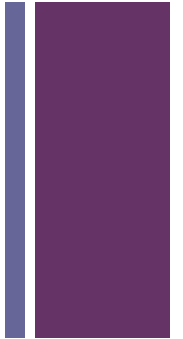
What are **potential barriers and ways to overcome them?**





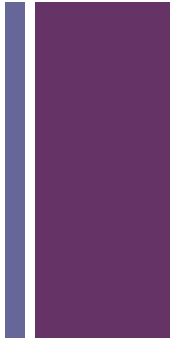
# ***Change Tables!***

- 1. The host should remain at your table for the duration of the morning in order to share the table's history with new participants.***
- 2. Everyone else, please disperse again to different tables around the room. Remember, you're encouraged to sit with people you don't yet know!***
- 3. Once settled, please introduce yourselves.***



+ *Discussion – 20 minutes*

*Please Keep Notes & Graphics!*



*When planning the next three years for  
the (MH/DD/SA) service system ...*

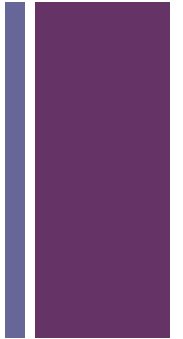
**What's most important for  
the Strategic Plan?**

+ *Discussion – 20 minutes*

*Please Keep Notes & Graphics!*

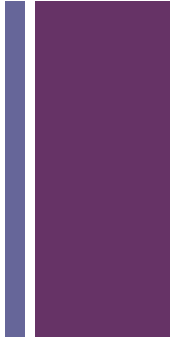
*If effortless, harmonious  
collaboration and absolute  
success were guaranteed...*

**What bold steps would you  
take right now?**



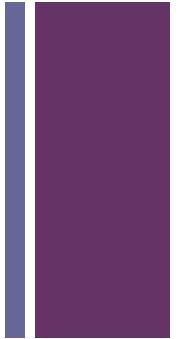
+ *Final Thoughts – All Participants*  
*20 Minutes*

***What are the  
most important things  
to share with the Steering  
Committee?***





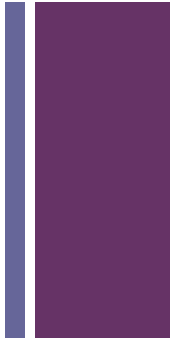
# World Café



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